

## Menores no acompañados

Elisabeth - 2021-10-14 - Special assistance

### **Can a child travel alone?**

Any child aged 4 to 12 years of age may travel alone provided a support service is booked with the airline. These children are required to travel as a UM (Unaccompanied Minor) and placed under the responsibility of the airline staff who will accompany them during the various stages of the journey.

This airline may levy a charge for this service. Please note that some companies do not offer this service, including British Airways and low-cost carriers such as Ryanair, Easyjet, and Vueling.

### **At the airport**

Upon check-in, the child is taken care of by the airline and will be accompanied by the airport security to the departure lounge before being handed over to the cabin crew for their flight. It is recommended that parents stay at the airport until the aircraft has taken off.

At the arrival airport, the cabin crew will hand the child to the ground staff who will escort them through immigration, customs and to the baggage reclaim. The child will then be handed over to the waiting adult. Please be aware that the ground staff is likely to ask the adult for identification.

A passenger aged 12-17 years, legally considered a minor, can travel alone. They may also have the same care at the parents' /guardians request. This is an optional service.

You can book unaccompanied minors of any age (above 2 through 17) on our website but please contact the airline always before purchasing your ticket on our website.

In some cases, you may need to contact the embassy of destination and stopover country for details. When you book a flight for a minor person we assume that:

- You have already made or will make another booking for an adult accompanying passenger on the same flight through us or another agency or through the airline, or
- You already know the conditions for unaccompanied minors of the all operating carriers booked and will process the application for UM service with the carriers yourself.

Carriers may charge a fee for this service. In most cases, we are not able to support your

UM request after the ticket has been issued and give no guarantee. After receiving such a reservation, Sky-tours will not be responsible for the operability of the flight transport and can give no guarantee that the minor person will be accepted for check-in. Notably, Sky-tours will not be responsible for a loss of ticket price or replacement of the value of the ticket, therefore we advise you to **consult with the airline and ultimately make the booking directly with them to avoid inconveniences.**