



Seguro de Cancelación

Elisabeth - 2021-10-14 - Cancellations & Refunds

Standard Cancellation Protection (franchise of \$100)

maximum amount protected per person and case: US\$1000 deductible per case US\$100

We try to make booking your flight as hassle free as possible. Our Standard Cancellation Protection plan protects you in the event you are unable to travel for the following reasons and if you request the cancellation up to 24 hours before your first travel date:

- An emergency sickness, injury or death of yourself, and/or a member of your immediate family, travelling companion, business partner or their immediate family, or the host at the trip destination;
- A disaster which renders your principal residences uninhabitable;
- Terrorism or civil disorder at the final ticketed destination for which the US/Canadian or U. K. government has issued an advisory against travelling after your Cancellation Protection effective date;
- Being subpoenaed to appear as a witness or being selected for jury duty;
- Job loss: involuntary loss of permanent employment which has been continuous for more than one year.

Sky-tours Standard Cancellation Protection, a service of Travelwaiver.com. It is valid worldwide. In the event you have to cancel your trip for any of the reasons listed above, after proper documentation, you will be refunded the ticket cost up to a total amount of US\$1000 less a US\$ 100 deductible and of course the fee for the cancellation protection.

Note - Ticketing fee and Service fee of Skytours.com will remain Non-refundable.

Gold Cancellation Protection (franchise

of \$100)

maximum amount protected per person and case: US\$1000 deductible per case US\$100

You can protect your travel order with -No Questions Asked Cancellation Protection- which allows you to cancel all or any portion of your order, for ANY reason, up and until 24 hours before your first travel date and receive refund with absolutely NO questions asked (the price of -No Questions Asked Cancellation Protection- and original issuance fee from Sky-tours are non-refundable, refund is calculated over the base fare).

- No Questions Asked Cancellation Protection- may only be purchased at the time when placing your booking.
- No Questions Asked Cancellation Protection- gives you peace of mind when needing to cancel your trip prior to 24hours before your intended travel.
- To receive a refund, you just have to contact Sky-Tours.com Support. Cancellations by voice mail, e-mail, or otherwise not communicated may not qualify and will be subject to the Standard Cancellation Policy.
- No Questions Asked Cancellation Protection- can only be purchased on your first original order. When booking your travel, simply select this service on our booking form and add the -No Questions Asked Cancellation Protection- to your purchase.
- Cancellation Protection is not available for purchase after your original purchase, whether in conjunction with an order or individually added to a previous order. If you have not purchased Cancellation Protection, the standard cancellation policy of the Airline, Tour Operator, Car Rental Company or other Service Agent/Partner remains in effect.
- Even if your order includes -No Questions Asked Cancellation Protection,- within 24 hours of your travel, the standard cancellation policy of your service partner will go into effect.
- Refund will only be granted for a totally unused ticket(s). If partially flown or exchanged our protection is null and void.
- -No Questions Asked Cancellation Protection- is non-refundable and has no cash value. -No Questions Asked Cancellation Protection- covers travel purchased from our partners only (including Show and Attraction Tickets, Lodging, Car Rental, airline tickets, and Vacations) within the same order/booking number, and does not cover any other travel expenses which may incur.
- Once used, your -No Questions Asked Cancellation Protection- becomes null and void.

Important Notice!

To avoid abuse of this Service each individual, purchasing a "No Questions Asked Cancellation Protection" is entitled to make maximum 2 claims over a 12 month period. The deductible for each claim is US\$100.00 per person and the maximum covered amount per case and person is limited US\$ 1000.00

Note - Ticketing fee and Service fee of Skytours.com will remain Non-refundable.

Missed Connection Protection (franchise of \$100)What is covered:

Additional transportation cost or change fees and/or accommodation expenses incurred to join your connecting flight to get you to your pre-booked final destination; Should you miss your pre-booked connecting departure, as the result of the cancellation or delay of 3 or more hours of your pre-booked flight on your initial outward journey or return journey due to adverse weather, mechanical breakdown or technical fault.

Conditions:

1. YOU must check-in according to the itinerary provided by the airline, and obtain written confirmation of the delay or cancellation from such Tour Operator or Carrier.
2. YOU must produce independent evidence in writing to support any claim.
3. YOU must allow sufficient time to reach your connecting flight

What is not covered:

1. circumstances which could reasonably have been anticipated at the date this insurance was effected.
2. withdrawal from service (temporary or otherwise) of an aircraft on the recommendation of the Civil Aviation Authority or any similar body in any country.
3. Force Majeure like natural forces without any human interference like flood, hurricane, snowstorm. As well any of parliament, legal or illegal strikes, or nationality declarations like turmoil's revolutions, coup d'etat or similar.

Limitations:

up to \$1000 per incident

Deductible:

\$100 per incident

Note - Ticketing fee and Service fee of Skytours.com will remain Non-refundable.